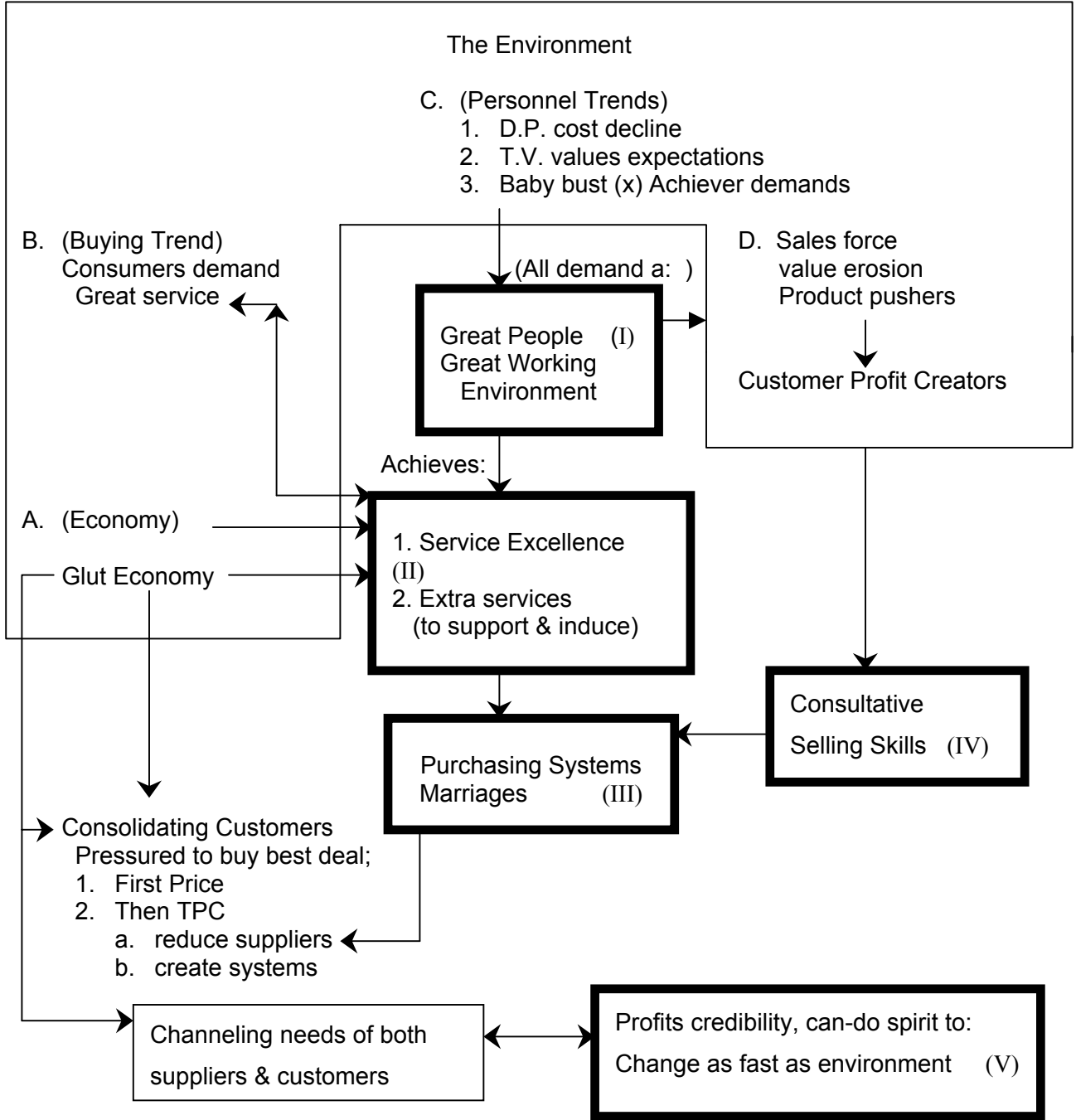


THE BIG PICTURE



- * Topics I-V are all stand-alone presentations by MCG
- I. Hiring, Training, Motivating and Keeping the Best Employees
 - II. Achieving Perfect Service.
 - III. Selling & Achieving Win-Win, Integrated Sole Supply Systems
 - IV. Relationship Marketing: Selling in the Next Five Years.